

Call AL-KO on 1800 035 603 or speak with your AL-KO or Salesforce Agencies representative or view the entire product range at www.alko.com.au



AL-KO WATER PUMP PRODUCT ANNOUNCEMENT

ALKO International would like to make you aware of a product support issue on the JET & HW SERIES Water Pumps .

Problem – AL-KO Water Pumps being used in conjunction with external products such as pressure switches or mains water diverter systems. External products may cause pump failure.

Recommendation.

AL-KO has field tested AL-KO brand water pumps used in conjunction with external products or systems and found that incorrect 'set up' has been the cause of some pump failures.

Minimum requirement are Non Return Valves to be fitted on both the inlet and outlet of the AL-KO pump to prevent mains pressure or external product failure feeding water at high pressure levels back into the water pump.

Should a warranty claim be made, AL-KO requires a Certified Plumbers Compliance Certificate be provided if an AL-KO pump is used in conjunction with a non-AL-KO approved product or water supply system.

As with most electrical outdoor products, please ensure that the product is covered and protected from rain and direct sunlight.

AL-KO waterpumps are NOT waterproof – please refer to product manual.

If you have any further queries, please contact your local AL-KO office on **1800 035 603** or email info@alko.com.au